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Markets change, tastes change, so the companies and the individuals who choose to compete in those markets must change.

- Wang, An

Success is more a function of consistent common sense than it is of genius.

- Wang, An

Success is not the key to happiness. Happiness is the key to success. If you love what you are doing, you will be successful.

- Schweitzer, Albert

There are only two ways to get a new customer: 1. solicit a new customer any way you can. 2. Take good care of your present customers, so they don't become someone else's new customers.

- Zeitz, Ed

Revolve your world around the customer and more customers will revolve around you.

- Williams, Heather

Doing a great job and not meeting the customer's objectives is as useless as doing a poor

job within the customer's objectives.

- Faranda, Thomas

Look through your customer's eyes. Are you the solution provider or part of the problem?

- Blaszczyk, Marlene

To give real service you must add something which cannot be bought or measured with money, and that is sincerity and integrity.

- Adams, Douglas

Fire and swords are slow engines of destruction, compared to the tongue of a Gossip.

- Steele, Sir Richard

Conversation is an exercise of the mind; gossip is merely an exercise of the tongue.

- Unknown, Source

Individual commitment to a group effort -- that is what makes a team work, a company work, a society work, a civilization work.

- Lombardi, Vince

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